## **Performance Measures**

Reference	Measure	Portfolio	Service	Report Section	Reporting Frequency
	Rate of first time entrants aged 10-17 into the criminal justice			Communities &	
CC 0054	system	People	Children and Families	Neighbourhoods	Financial quarters
	Number of visits per 1000 head of population to SCC funded		Parks, Leisure and	Communities &	
CC 0201	sporting venues and activities	Operational Services	Libraries	Neighbourhoods	Financial quarters
	No. of homes acquired or built for Council Housing		Economic Development	Communities &	
CC 0233		City Futures	and Culture	Neighbourhoods	Financial quarters
	Repairs and maintenance backlog			Communities &	
CC 0298		Operational Services	Direct Services	Neighbourhoods	Monthly
	% of council homes below EPC level "C" at end of period			Communities &	
CC 0380	·	Operational Services	Housing Services	Neighbourhoods	Monthly
	No of people living in private rented homes made safer by			0 0	
00 0004	the removal of Category 1 hazards, high scoring Category 2	0 10		Communities &	
CC 0381	and statutory nuisances	Operational Services	Housing Services	Neighbourhoods	Monthly
00 0000	Percentage of SCC fire risk assessments completed in target	0 10		Communities &	24 111
CC 0383	time	Operational Services	Housing Services	Neighbourhoods	Monthly
	Number of Cat 1 / high Cat 2 issues relating to fire safety that			Communities &	
CC 0383	have been resolved	Operational Services	Housing Services	Neighbourhoods	Monthly
CC 0384	Estimated number of rough sleepers in the city			Communities &	
CC 0384	<u> </u>	Operational Services	Housing Services	Neighbourhoods	Monthly
	% of public open space sites in Sheffield managed to meet		Parks, Leisure and	Communities &	
CC 0385	the Sheffield Standard	Operational Services	Libraries	Neighbourhoods	Monthly
	Number of homelessness presentations			Communities &	
CC 0430	·	Operational Services	Housing Services	Neighbourhoods	Monthly
	Number of successful homelessness prevention outcomes			Communities &	
CC 0431	<u>'</u>	Operational Services	Housing Services	Neighbourhoods	Monthly
	Number of successful homelessness relief outcomes			Communities &	
CC 0432		Operational Services	Housing Services	Neighbourhoods	Monthly
	Number of homelessness acceptances			Communities &	
CC 0433	'	Operational Services	Housing Services	Neighbourhoods	Monthly
	Number of households in temporary accommodation			Communities &	
CC 0434	' '	Operational Services	Housing Services	Neighbourhoods	Monthly
	Number of households in bed and breakfast accommodation			Communities &	
CC 0435		Operational Services	Housing Services	Neighbourhoods	Monthly
	Proportion of repairs completed on time			Communities &	
CC 0436		Operational Services	Direct Services	Neighbourhoods	Monthly
	Average tenant satisfaction with overall Repairs and			Communities &	
CC 0437	Maintenance Service	Operational Services	Direct Services	Neighbourhoods	Financial quarter

SCC 0438	Average tenant score: How easy did you find it to report your repair?	Operational Services	Direct Services	Communities & Neighbourhoods	Financial quarters
3000130		operational services	Direct Scrivices	Communities &	i maneiai quai ters
SCC 0439	Anti-social behaviour reports per 100,000 population	People	Communities	Neighbourhoods	Monthly
	Theft offences (excluding shoplifting) per 1,000 population			Communities &	
SCC 0440	Their offences (excluding shopinting) per 1,000 population	People	Communities	Neighbourhoods	Monthly
	Number of fly-posting clearances (Streets Ahead)		Street Scene and	Communities &	
SCC 0441	, , , , , , , , , , , , , , , , , , , ,	Operational Services	Regulations	Neighbourhoods	Monthly
SCC 0442	Number of graffiti clearances (Streets Ahead)	Operational Convices	Street Scene and	Communities &	Monthly
SCC 0442		Operational Services	Regulations Street Scene and	Neighbourhoods Communities &	Monthly
SCC 0443	Number of fly-tipping incidents	Operational Services	Regulations	Neighbourhoods	Monthly
300 0443		Operational Services	Parks, Leisure and	Communities &	Wionthly
SCC 0445	Trees planted by Parks and Countryside Service	Operational Services	Libraries	Neighbourhoods	Financial quarters
	Average tenant satisfaction that shared staircases, landings			Communities &	4
SCC 0446	and areas around homes are kept clean	Operational Services	Housing Services	Neighbourhoods	Financial quarters
	Median number of days to determine whether a person		Adult Health and Social		
SCC 0006	requires ongoing Adult Social Care support	People	Care	Education, Health & Care	Monthly
-	Median number of days to put in place ongoing Adult Social				
ට සු <sup>CC 0007</sup>	Care support once it has been determined that the person		Adult Health and Social		
	needs it	People	Care	Education, Health & Care	Monthly
Φ	% of people who have had an annual Conversation reviewing	5	Adult Health and Social	51 11 11 0.0	
<b>SOC</b> 0008	longer-term Adult Social Care support	People	Care	Education, Health & Care	Monthly
	Long-term support needs of adults aged 65+ met by admission to residential / nursing care homes, per 100,000		Adult Health and Social		
SCC 0017	population (ASCOF 2Aii)	People	Care	Education, Health & Care	Monthly
300 0017	Proportion of older people (65 and over) who were still at	Георіс	Care	Education, Health & Care	Widiting
	home 91 days after discharge from hospital into re-		Adult Health and Social		
SCC 0018	ablement/ rehabilitation services (ASCOF 2B)	People	Care	Education, Health & Care	Financial quarters
SCC 0075	Number of Children Looked After	People	Children and Families	Education, Health & Care	Monthly
	Percentage of newly-made EHC plans issued completed			,	,
SCC 0152	within 20 weeks	People	Education and Skills	Education, Health & Care	Monthly
	Percentage of 2 year old children benefitting from funded				
SCC 0390	early learning	People	Education and Skills	Education, Health & Care	Monthly
	Percentage of 3 and 4 year old children benefitting from				
SCC 0391	some free early learning	People	Education and Skills	Education, Health & Care	Monthly
SCC 0394	Number of children's social worker vacancies	People	Children and Families	Education, Health & Care	Monthly
	Children's Social Care: proportion of assessments completed				
SCC 0395	within timescale	People	Children and Families	Education, Health & Care	Monthly
500 0000	% of children currently subject to Child Protection Plan with	<b>S</b>	0131 15 33	51 II III 0.0	N4 111
SCC 0396	up to date visits	People	Children and Families	Education, Health & Care	Monthly

SCC 0399 Number of children subject to a Child Protection Plan People Children and Families Education, Health & Care Monthly SCC 0400 Number of referrals to children's social care People Children and Families Education, Health & Care Monthly SCC 0400 Number of referrals to children's social care People Care Education, Health & Care Monthly SCC 0400 Number of referrals to children's social care People Care Education, Health & Care Monthly SCC 0400 Number of referrals to children's social care People Care Education, Health & Care Monthly SCC 0400 Number of referrals to children's social care People Care Education, Health & Care Monthly SCC 0400 Number of referrals to children's social care People Care Education, Health & Care Monthly SCC 0400 Number of referrals to children's social care Monthly SCC 0400 Number of referrals to children's social care Monthly SCC 0400 Number of referrals to children's social care Monthly SCC 0400 Number of referrals to children's social care Monthly SCC 0400 Number of referrals to children's social care Monthly SCC 0400 Number of referrals to children's social care Monthly SCC 0400 Number of referrals to children's social care Monthly SCC 0400 Number of referrals to children's social care Monthly SCC 0400 Number of referrals to children's social care Monthly SCC 0400 Number of referrals to children's social care were social worker caseload People Education and Skills Education, Health & Care Academic years Pupils reaching the expected standards in reading at Key SCC 0450 Number of referrals to children's social care were gesoid worker caseload People Education and Skills Education, Health & Care Academic years SCC 0450 Children's Social Care were gesoid worker caseload People Education and Skills Education, Health & Care Monthly SCC 0450 Children's Social Care were gesoid worker caseload People Education and Skills Education, Health & Care Academic terms SCC 0450 Fixed-term exclusions, incidents per 100 pupils People Education and Skills Education, Health & Care Monthly SCC 0450 Fi						
SCC 0400 Number of referrals to children's social care People Children and Families Education, Health & Care Monthly  SCC 0402 ASC social worker vacancies  People Care Education, Health & Care Edu	SCC 0398	Number of children subject to a Child Protection Plan	People	Children and Families	Education, Health & Care	Monthly
SCC 0402 ASC social worker vacancies  People  SCC 0403 % of s42 enquiries completed in 28 days  Proportion of 16-17 year olds not in education, employment or training or whose status is unknown  Proportion of 16-17 year olds stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Estimated proportion of 15-17 year old stating up apprenticeships  Education and Skills  Education, Health & Care Academic years  Academic years  People  Education and Skills  Education, Health & Care Academic years  People  Education and Skills  Education, Health & Care Academic years  Academic years  People  Education and Skills  Education, Health & Care Academic years  Academic years  People  Education and Skills  Education, Health & Care Academic years  Academic years  People  Education and Skills  Education, Health & Care Academic years  Monthly  Education and Skills  Education, Health & Care Academic years  People  Education and Skills  Education, Health & Care Financial quarters  Academic years  Academic	SCC 0399	Number of Children In Need	People	Children and Families	Education, Health & Care	Monthly
SCC 0402 ASC social worker vacancies People Gare Education, Health & Care Monthly  SCC 0403 % of s42 enquiries completed in 28 days  Proportion of 16-17 year olds not in education, employment or training or whose status is unknown  SCC 0448 Proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Estimated proportion of 15-07 year olds taking up apprenticeships  Education and Skills  Education, Health & Care Academic years  Education, Health & Care Academic years  Popole  Education and Skills  Education, Health & Care Academic years  Education, Health & Care Academic years  Popole  Education and Skills  Education, Health & Care Academic years  Education, Health & Care Academic years  Popole  Education and Skills  Education, Health & Care Academic years  Education, Health & Care Academic years  Education and Skills  Education, Health & Care Academic years  Education and Skills  Education, Health & Care Academic years  Education and Skills  Education, Health & C	SCC 0400	Number of referrals to children's social care	People	Children and Families	Education, Health & Care	Monthly
SCC 0430  Sc 05 842 enquiries completed in 28 days People Proportion of 16-17 year olds not in education, employment or training or whose status is unknown People Education and Skills Education, Health & Care Monthly  Education and Skills Education, Health & Care Proportion of 15 year old pupils from state-funded  Scc 0449 Schools entering higher education by age 19 People People Education and Skills Education, Health & Care People Education and Skills Education, Health & Care People Education and Skills Education, Health & Care Academic years  Proportion of 15 year old pupils from state funded schools entering higher education in reading at Key Stage 1 People Education and Skills Education, Health & Care People Education and Skills Education, Health & Care Academic years  Proportion of young people aged 16-25 with Education, Health & Care People Education and Skills Education, Health & Care Academic years  Proportion of young people aged 16-25 with Education, Health & Care People People People Education and Skills Education, Health & Care Academic years  People Education and Skills Education, Health & Care Monthly  People Education and Skills Education, Health & Care Monthly  Monthly  Monthly  Monthly  Monthly  Monthly  People Education and Skills Education, Health & Care Monthly  Monthly  Monthly  Monthly  Monthly  Monthly  People Education and Skills Education, Health & Care Monthly  M	SCC 0402	ASC social worker vacancies	People	Care	Education, Health & Care	Monthly
SCC 0447 or training or whose status is unknown  People  Education and Skills  Education, Health & Care  Monthly  SCC 0448 Proportion of 16-17 year old pupils from state-funded Schools entering higher education by age 19  People  Education and Skills  Education, Health & Care  Popils reaching the expected standards in reading at Key People  Stage 1  People  Education and Skills  Education, Health & Care  Pupils reaching the expected standards in writing at Key Stage 1  People  Education and Skills  Education, Health & Care  Academic years  Pupils reaching the expected standards in writing at Key Stage 1  People  Education and Skills  Education, Health & Care  Academic years  Academic years  Pupils reaching the expected standards in maths at Key Stage 1  People  Education and Skills  Education, Health & Care  Academic years  Academic years  People  Education and Skills  Education, Health & Care  Academic years  Academic years  Academic years  People  Education and Skills  Education, Health & Care  Academic years  Academic years  Academic years  People  Education and Skills  Education, Health & Care  Academic years  Academic years  Academic years  People  Education and Skills  Education, Health & Care  Academic years  Academic years  Academic years  People  Education and Skills  Education, Health & Care  Academic years  Academic years  Academic years  Academic years  People  Education and Skills  Education, Health & Care  Academic years  Academic years  Academic years  Academic years  Academic years  People  Education and Skills  Education, Health & Care  Academic years  Ac	SCC 0403		People		Education, Health & Care	Monthly
Estimated proportion of 15 year old pupils from state-funded schools entering higher education by age 19  People  Education and Skills  Education, Health & Care  Pupils reaching the expected standards in reading at Key  Stage 1  Pupils reaching the expected standards in writing at Key  Stage 1  Pupils reaching the expected standards in writing at Key  Stage 1  Pupils reaching the expected standards in maths at Key Stage  Pupils reaching the expected standards in maths at Key Stage 1  Pupils reaching the expected standards in maths at Key Stage 2  Pupils reaching the expected standards in reading, writing and maths at Key Stage 2  Pupils reaching the expected standards in reading, writing and maths at Key Stage 2  Pupils reaching the expected standards in reading, writing and maths at Key Stage 2  Pupils reaching the expected standards in reading, writing and maths at Key Stage 2  Pupils reaching the expected standards in reading, writing and maths at Key Stage 2  People  Education and Skills  Education, Health & Care  Academic years  Academic years  Codess  Children's Social Care: average social worker caseload  People  Education and Skills  Education, Health & Care  Monthly  Proportion of young people aged 16-25 with Education,  Health and Care are Plans who are not in education, employment or training or 'not known'  School attendance: proportion of sessions missed  People  Education and Skills  Education, Health & Care  Financial quarters  Academic half Education and Skills  Education, Health & Care  Financial quarters  Academic half Education, Health & Care  Financial quarters  Academic half Education, Health & Care  Financial quarters  Academic half Education and Skills  Education, Health & Care  Financial quarters  Academic half Education and Skills  Education, Health & Care  Financial quarters  Academic half Education, Health & Care  Financial quarters  Academic half Education and Skills  Education, Health & Care  Financial quarters  Academic half Education and Skills  Education, Health & Care  Financial	SCC 0447		People	Education and Skills	Education, Health & Care	Monthly
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SCC 0458   School attendance: proportion of sessions missed   People   Education and Skills   Education, Health & Care   terms	SCC 0457	Health and Care Plans who are not in education, employment	People	Education and Skills	Education, Health & Care	· · · · · · · · · · · · · · · · · · ·
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Adult Health and Social Care: average social worker caseload  People  Total number of Adult Social Care service users  Adult Health and Social Care  People  Adult Health and Social Care  Education, Health & Care  Monthly  Adult Health and Social Care  Adult Health and Social Care  Education, Health & Care  Monthly  Adult Health and Social Care  SCC 0463  Average weekly cost of an Adult Social Care package  Total weekly cost of an Adult Social Care package  Adult Health and Social Care  Education, Health & Care  Monthly  Adult Health and Social Care  Adult Health and Social	SCC 0459	Permanent exclusions, incidents per 100 pupils	People	Education and Skills	Education, Health & Care	Academic terms
SCC 0461  Adult Health and Social Care: average social worker caseload People  Care  Education, Health & Care Monthly  Adult Health and Social Care  SCC 0462  Average weekly cost of an Adult Social Care package  SCC 0463  Average weekly cost of an Adult Social Care package  Total weekly cost of an Adult Social Care package  Adult Health and Social Care  Education, Health & Care Monthly  Adult Health and Social Care  Adult Health and Social	SCC 0460	Fixed-term exclusions, incidents per 100 pupils	People	Education and Skills	Education, Health & Care	Academic terms
SCC 0462  Total number of Adult Social Care service users  People  Average weekly cost of an Adult Social Care package  People  Care  Adult Health and Social  Care  Education, Health & Care  Monthly  Adult Health and Social  Adult Health and Social  Adult Health and Social	SCC 0461	Adult Health and Social Care: average social worker caseload	People	_	Education, Health & Care	Monthly
SCC 0463  Average weekly cost of an Adult Social Care package  People  Care  Education, Health & Care  Monthly  Adult Health and Social	SCC 0462	Total number of Adult Social Care service users	People	Care	Education, Health & Care	Monthly
Intal weekly cost of an Adult Social Care nackage	SCC 0463	Average weekly cost of an Adult Social Care package	People	Care	Education, Health & Care	Monthly
	SCC 0510	Total weekly cost of an Adult Social Care package	People		Education, Health & Care	Monthly

500 0544	Delayed transfers of care		Adult Health and Social	51 11 11 0.0	
SCC 0511	•	People	Care	Education, Health & Care	Monthly
SCC 0189	Air Quality Levels: a) PM10	City Futures	Investment, Climate Change and Planning	Climate Change, Economy & Development	Monthly
300 0103		city ratures	Investment, Climate	Climate Change, Economy	IVIOITETHY
SCC 0190	Air Quality Levels: b)NO2	City Futures	Change and Planning	& Development	Monthly
	No. of husinesses associate (mounth account)		Economic Development	Climate Change, Economy	,
SCC 0194	No. of businesses accessing 'growth support'	City Futures	and Culture	& Development	Monthly
	Number of people completing the Launchpad programme		Economic Development	Climate Change, Economy	
SCC 0195	Trainer of people completing the Edulenpad programme	City Futures	and Culture	& Development	Monthly
500 0407	New 'Jobs Postings' in Sheffield	ov. 5 .	Economic Development	Climate Change, Economy	
SCC 0197		City Futures	and Culture	& Development	Monthly
SCC 0202	Number of visits per 1000 head of population to SCC cultural funded venues	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Financial quarters
300 0202		City Futures	and Culture	Climate Change, Economy	rillaliciai qualters
SCC 0405	% of SCC vehicles that are Clean Air Zone compliant	Operational Services	Direct Services	& Development	Financial quarters
3333133		o por atronar dor mode	Economic Development	Climate Change, Economy	aqua. co.o
SCC 0407	Recovery fund - number of projects supported	City Futures	and Culture	& Development	Financial quarters
	Recovery fund - % of budget spent		Economic Development	Climate Change, Economy	
<b>€</b> C 0408	Recovery fulla - % of budget spellt	City Futures	and Culture	& Development	Financial quarters
<b>T</b> C 0408	Number of businesses engaging with Business Sheffield		Economic Development	Climate Change, Economy	
<b>(S)</b> CC 0411		City Futures	and Culture	& Development	Monthly
4	No. of businesses engaged with the Low Carbon Business	ov. 5 .	Economic Development	Climate Change, Economy	
SCC 0412	Support project	City Futures	and Culture	& Development	Monthly
SCC 0413	Number of SMEs supported to recruit local talent	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Monthly
300 0413	Proportion of buses operating in Sheffield that meet the Euro	City Futures	Investment, Climate	Climate Change, Economy	ivioritiny
SCC 0414	6 standards	City Futures	Change and Planning	& Development	Financial quarters
3333121		5.17 . 0.10. 00	Economic Development	Climate Change, Economy	aqua. co.o
SCC 0417	Number of Grants funded by ARG to the Culture/Arts sector	City Futures	and Culture	& Development	Financial quarters
	% adults with LD known to SCC in paid employment		Adult Health and Social	Climate Change, Economy	
SCC 0419	% addits with LD known to SCC in paid employment	People	Care	& Development	Monthly
	Number of apprenticeship starts in Sheffield			Climate Change, Economy	
SCC 0420	Trainer of apprenticeship starts in shemeta	People	Communities	& Development	Financial years
500.0151	Estimated carbon dioxide emissions	67. 5.1	Investment, Climate	Climate Change, Economy	
SCC 0464	Model Chara Curvey Droportion of investigation	City Futures	Change and Planning	& Development	Calendar years
SCC 0465	Modal Share Survey: Proportion of journeys made on foot or bicycle	City Futures	Investment, Climate Change and Planning	Climate Change, Economy & Development	Calendar years
300 0403		City Futures	Change and Planning	Climate Change, Economy	Calellual years
SCC 0466	SCC buildings with an energy rating of "D" or above	Operational Services	Direct Services	& Development	Calendar years
2000100		- p - c - c - c - c - c - c - c - c - c	= 000 00. 7.000	2. 2 0.0.0 po.iic	

SCC 0467	Number of births of new enterprises	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Calendar years
SCC 0468	Number of deaths of enterprises	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Calendar years
SCC 0469	Unemployment rates for working age population	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Financial quarters
SCC 0470	Hotel room occupancy rates	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Monthly
SCC 0471	Public transport patronage: bus	City Futures	Investment, Climate Change and Planning	Climate Change, Economy & Development	Monthly
SCC 0472	Public transport patronage: tram	City Futures	Investment, Climate Change and Planning	Climate Change, Economy & Development	Monthly
SCC 0473	Public transport patronage: train	City Futures	Investment, Climate Change and Planning	Climate Change, Economy & Development	Monthly
SCC 0474	Claimant count as a proportion of the working age population	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Monthly
SCC 0475	Job density: jobs per resident aged 16-64	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Calendar years
<b>30</b> C 0476	Gross Domestic Product per head	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Calendar years
<b>ယ်</b> တြင်င 0477	Number of jobs in high Gross Value Added sectors	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Calendar years
<b>CT</b> SCC 0478	Proportion of the working age population qualified to at least NVQ level 3	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Calendar years
SCC 0479	Proportion of the working age population with no qualifications	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Calendar years
SCC 0480	Proportion of employed people working in jobs at occupational levels 1-3 (SOC2010)	City Futures	Economic Development and Culture	Climate Change, Economy & Development	Financial quarters
SCC 0313	% of customers satisfied with Customer Services	Resources	Customer Services	Our Council	Monthly
SCC 0422	Proportion of performance measures that have completed metadata	Resources	Policy, Performance and Communications	Our Council	Monthly
SCC 0423	% problems resolved within three working days	Resources	Customer Services	Our Council	Monthly
SCC 0424	% cases where service improvement/remedies recorded	Resources	Customer Services	Our Council	Monthly
SCC 0482	Number of Household Support Fund grants paid out	Operational Services	Street Scene and Regulations	Our Council	Monthly
SCC 0483	Value of Household Support Fund grants paid out	Operational Services	Street Scene and Regulations	Our Council	Monthly
SCC 0484	Proportion of employees on senior grades who are BAME	Resources	Human Resources	Our Council	Monthly
SCC 0485	Median weekly wages, gross	City Futures	Economic Development and Culture	Our Council	Calendar years

	Claimant count as a proportion of the working age		Economic Development		
SCC 0486	population, Sheffield City Region	City Futures	and Culture	Our Council	Monthly
300 0480	Employment rates in Sheffield City Region, working age	City rutures	Economic Development	Our council	ivioritiny
SCC 0487	population	City Futures	and Culture	Our Council	Financial quarters
300 0407	Proportion of measures in the corporate framework that are	city ratares	Policy, Performance and	our council	Tillaticiai quarters
SCC 0488	up to date	Resources	Communications	Our Council	Financial quarters
	Proportion of the workforce who have had a PDR in the past				1 1 1
SCC 0489	12 months	Resources	Human Resources	Our Council	Monthly
SCC 0490	Contact Centre: Average call waiting time	Resources	Customer Services	Our Council	Monthly
	Distribution of employees with protected characteristics				,
SCC 0491	across grades, BAME	Resources	Human Resources	Our Council	Monthly
	Distribution of employees with protected characteristics				
SCC 0492	across grades, carer status	Resources	Human Resources	Our Council	Monthly
	Distribution of employees with protected characteristics				
SCC 0493	across grades, disability status	Resources	Human Resources	Our Council	Monthly
	Distribution of employees with protected characteristics				
SCC 0494	across grades, gender	Resources	Human Resources	Our Council	Monthly
566 0405	Distribution of employees with protected characteristics	D	U D	Over Covereil	N.A + la la -
SCC 0495	across grades, sexual orientation	Resources	Human Resources	Our Council	Monthly
<b>യ</b> നൂcc 0496	Cumulative net change in employees since April 2019, by ethnicity	Resources	Human Resources	Our Council	Monthly
<b>O</b>	Cumulative net change in employees since April 2019, by	Resources	Human Nesources	our council	ivioritiny
<b>@</b> C 0497	caring status	Resources	Human Resources	Our Council	Monthly
3333.37	Cumulative net change in employees since April 2019, by			, Jan 33411311	,
SCC 0498	disability status	Resources	Human Resources	Our Council	Monthly
	Cumulative net change in employees since April 2019, by				
SCC 0499	sexual orientation	Resources	Human Resources	Our Council	Monthly
SCC 0509	Total complaints received	Resources	Customer Services	Our Council	Monthly
SCC 0512	Contact Centre: proportion of calls answered (all services)	Resources	Customer Services	Our Council	Monthly
SCC 0500	Loss of working time due to sickness	Resources	Human Resources	Workforce	Monthly
SCC 0501	Proportion of return to work interviews carried out	Resources	Human Resources	Workforce	Monthly
SCC 0502	Amount spent on agency staff	Resources	Human Resources	Workforce	Monthly
SCC 0502	Number of agency staff employed	Resources	Human Resources	Workforce	Monthly
300 0303	Proportion of staff who have completed all of the required	nesources	numan resources	WOINIOICE	ivioritiny
SCC 0504	learning modules	Resources	Human Resources	Workforce	Monthly
300 0304	Proportion of staff who have completed all of the Equality,	Resources	Tramair Nesources	WORMOICE	iviolitiny
SCC 0505	Diversity and Inclusion learning modules	Resources	Human Resources	Workforce	Monthly
	Proportion of managers who have completed all of the				- ·•···•
SCC 0506	required learning modules	Resources	Human Resources	Workforce	Monthly
	· · ·				

	Proportion of managers who have completed all of the				
SCC 0507	Equality, Diversity and Inclusion learning modules	Resources	Human Resources	Workforce	Monthly
SCC 0508	Number of health and safety incidents	Resources	Human Resources	Workforce	Monthly

## **Action and Progress Commitments**

Theme	Commitment ID	Statement	Commitment
Climate Change,			We will set out a 10-point plan by Autumn 2021 to tackle the climate emergency in
Economy &			Sheffield and work with people, partners and businesses to develop and deliver the
Development	CL1.1	Carbon emissions	actions needed to deliver the 10-point plan
Climate Change,			Take some practical steps to address the climate emergency, retrofitting homes,
Economy &			promoting low carbon transport systems such as cycling and walking, decarbonising
Development	CL1.2	Carbon emissions	SCC buildings and supporting businesses to invest in low carbon.
Climate Change,			
Economy &			Assess every key decision we make for its impact on climate change.
Development	CL1.3	Carbon emissions	
Climate Change,			We will support the recovery of our local high streets and district centres with a £2m
Economy &			investment fund, the Summer in the Outdoor City programme and support the
Development	CL2.1	Local centres and high streets	development of the £25m Stocksbridge Towns Fund proposals.
Climate Change,			We will have a coherent plan for the future of the city centre by the end of the year,
Economy &			talking to people and businesses about their aspirations and ideas to inform our plans.
Bevelopment	CL2.2	Local centres and high streets	taking to people and businesses about their aspirations and ideas to inform our plans.
dimate Change,			
<b>P</b> conomy &			We will work with businesses to deliver the Business Recovery Plan
<b>B</b> evelopment	CL3.1	Business recovery	
Climate Change,			Provide the advice and support that Sheffield businesses need to recover, increase
Economy &			productivity and grow.
Development	CL3.2	Business recovery	productivity and grow.
Climate Change,			
Economy &			Support more people to start new businesses in Sheffield
Development	CL3.3	Business recovery	
Climate Change,			Continue to support the development of the Advanced Manufacturing Innovation
Economy &			District
Development	CL3.4	Business recovery	
Climate Change,			Encourage businesses to share innovation and knowledge to address sustainability
Economy &			and the low carbon economy.
Development	CL3.5	Business recovery	
Climate Change,			
Economy &			Support the city's SMEs to recruit local talent, connecting people to business needs.
Development	CL3.6	Business recovery	

Climate Change, Economy & Development	CL4.0	Pollution and air quality	We will finalise our approach to the proposed Clean Air Zone as part of a wider package of interventions to improve air quality in Sheffield.
Climate Change, Economy & Development	CL4.1	Pollution and air quality	Work with bus companies to retrofit existing buses to the cleanest Euro 6 standards and address bus idling at key hotspots.
Climate Change, Economy & Development	CL5.1	Public transport	We will support our buses and trams to recover from Covid so that people are able to confidently return to using the city's public transport network.
Climate Change, Economy & Development	CL5.2	Public transport	Consult on improvements to the city's bus network to encourage more people to use public transport in the city.
Climate Change, Economy & Development	CL5.3	Public transport	Set out a long-term vision for the Supertram, ensuring essential maintenance of the network and developing plans to extend the network across Sheffield / South Yorkshire in partnership with the South Yorkshire Mayoral Combined Authority.
Climate Change,  Tronomy &  Sevelopment	CL6.1	Homes	We will take decisive steps to progress the Local Plan during 2021 and 2022, working collaboratively with Members and communities. The Plan will build a platform to invest over the medium term, emphasising safe and attractive neighbourhood design including wellbeing, resilience and biodiversity.
Glimate Change, Gonomy & Development	CL7.1	Arts & Culture	We will continue to work with Sheffield's Culture Collective and Culture Consortium to achieve the ambition of putting Culture front and centre of Sheffield's recovery
Climate Change, Economy & Development	CL8.1	Skills and employment	We will develop an ambitious strategy for future skills, working in partnership with the region and linking to our status as a centre of excellence in innovation and advanced manufacturing
Climate Change, Economy & Development	CL8.2	Skills and employment	Support people furthest from the labour market to get the skills and advice they need to get back into work.
Climate Change, Economy & Development	CL8.3	Skills and employment	Support young people with 500 new apprenticeships, targeted support to those most at risk of being NEET.
Climate Change, Economy & Development	CL8.4	Skills and employment	Work with people and employers to upskill our workforce, developing new career opportunities, increasing productivity and connect people into the city's key growth sectors.
Communities & Neighbourhoods	CN1.1	LACs	We will establish Local Area Committees, working with local communities to make positive contributions to the wellbeing and sustainability of local areas so that our neighbourhoods are great places to live and thrive for Sheffielders of all ages.

			We will make it easier for our tenants to report issues and book repairs, ensuring the
Communities &			process from reporting the issue to it being resolved is transparent and seamless, and
Neighbourhoods	CN2.1	High quality safe homes	reducing our backlog of repairs by early 2022. To drive continuous improvement for residents, we will peer review our housing repairs service in autumn 2021.
Communities &	CIV2.1	riigii quality sale nomes	Continue to invest and build high quality, sustainable Council homes and work to
Neighbourhoods	CN2.2	High quality safe homes	retrofit the existing stock to improve energy sustainability.
Communities &	CIVZ.Z	riigii quality sale nomes	Support and protect citizens in the private rented sector, investing in more inspectors
Neighbourhoods	CN2.3	High quality safe homes	for more robust regulation
Communities &		5 4 4 4 4	Conducting a programme of checks to ensure all high-rise and high-risk buildings in
Neighbourhoods	CN2.4	High quality safe homes	Sheffield are safe for their residents regardless of tenure.
Communities &			Support people with routes out of homelessness and rough sleeping with emergency
Neighbourhoods	CN2.5	High quality safe homes	and temporary accommodation in Sheffield
			We will improve safety and tackle anti-social behaviour in all neighbourhoods,
Communities &			investing in new street wardens who will work with SY Police and public services in
Neighbourhoods	CN3.0	Clean, green, safe neighbourhoods	the seven LAC areas.
Communities &			Work with the Police and local communities to address organised crime
<b>W</b> eighbourhoods	CN3.1	Clean, green, safe neighbourhoods	_
Communities &	CNI2 2		Continue to work with communities on plans to regenerate Gleadless Valley and Page
<b>©</b> eighbourhoods	CN3.2	Clean, green, safe neighbourhoods	Hall
Communities & Neighbourhoods	CN3.3	Clean, green, safe neighbourhoods	Keep our neighbourhoods clean and tidy, giving LACs dedicated budgets to tackle fly tipping and graffiti.
Communities &	CIVS.5	Clean, green, sale neighbourhoods	Continue to invest in our parks and open spaces working with communities and
Neighbourhoods	CN3.4	Clean, green, safe neighbourhoods	Friends Groups and continue to deliver our Trees and Woodland Strategy
Communities &	CN3.4	Clean, green, sale neighbourhoods	Build on the good work of the Street Tree Partnership to deliver new street trees and
Neighbourhoods	CN3.5	Clean, green, safe neighbourhoods	build nature into communities.
Communities &	Citois	elean, green, sare neighbourness	Work with our public, private and voluntary sector partners to continue to support
Neighbourhoods	CN4.1	Covid - supporting communities	communities to follow public health guidance and stay safe as Covid restrictions ease.
110.8.1.0001110000	0.000		Work with our NHS partners and VCF sector to support the rollout of vaccinations,
Communities &			including boosters if they prove necessary, and provide rapid local contract tracing to
Neighbourhoods	CN4.2	Covid - supporting communities	stop any local outbreaks support those who are required to self-isolate.
Communities &			Provide as much help and support as possible to local businesses that have been
Neighbourhoods	CN4.3	Covid - supporting communities	affected by the pandemic.
			We will invest £2m per year over the next two years into Youth Services in Sheffield,
Communities &			working with Local Area Committees and young people to identify locally tailored
Neighbourhoods	CN5.1	Supporting young people	opportunities

			Develop a new Youth Strategy for the city, co-produced with young people and create
Communities &			a Youth Board so that Sheffield's young people can oversee the delivery, outcomes
Neighbourhoods	CN5.2	Supporting young people	and ambitions of their Strategy.
Communities &			We will agree a long term investment strategy for modern sport and leisure facilities
Neighbourhoods	CN6.1	Sport and leisure facilities	across the city by the end of 2021
Communities &			Consult on new activity strategy for the city
Neighbourhoods	CN6.2	Sport and leisure facilities	Consult of flew activity strategy for the city
Education, Health &			We will complete our review into Early Years services to ensure that pre-birth to age 5
Care	EHC1.1	Best start in life	children are able to achieve their full potential in preparation for life and learning.
Education, Health &			We will provide 'trauma-informed' training to all schools to help them identify and
Care	EHC2.1	Covid recovery for C&YP	support the growing mental health needs in children and young people.
		,	Work with schools to design a programme for children and young people whose
Education, Health &			education has been disrupted due to Covid-19, focusing particularly on where gaps
Care	EHC2.2	Covid recovery for C&YP	have widened
Education, Health &			Continue to work with education settings to ensure that children have access to
Care	EHC2.3	Covid recovery for C&YP	connected devices they need to learn remotely
Education, Health &			Work with schools, Further Education and youth services to ensure that young people
Pare	EHC2.4	Covid recovery for C&YP	have post-16 educational, employment and training opportunities.
Agre		,	We will respond to the increasing numbers of vulnerable children, children in need of
Pducation, Health &			protection and Children Looked After by taking action to reduce the caseloads of
<u>C</u> are	EHC3.1	Support CLA	children's social workers
Education, Health &			
Care	EHC3.2	Support CLA	Support more children and families at an earlier stage to prevent issues escalating
Education, Health &			Be an exemplar corporate parent by taking a whole organisation approach to giving
Care	EHC3.3	Support CLA	our Children Looked After the opportunities to reach their potential
			We will deliver a long-term workforce plan which empowers and values our social
Education, Health &			care workforce and sets out how we will implement the Foundation Living Wage for
Care	EHC4.1	Enabling adults	all social care workers in the City
Education, Health &			Produce a long-term strategic direction and plan for Adult Social Care which sets out
Care	EHC4.2	Enabling adults	how we will improve lives, outcomes and experiences of adults in Sheffield
Education, Health &			Develop a framework for measuring our performance and quality so that people can
Care	EHC4.3	Enabling adults	hold us to account for the care services we provide
Education, Health &		3	Invest in Occupational Therapists, Social Workers and Enablement Support, and
Care	EHC4.4	Enabling adults	Commissioning Support to enable people to live more actively and independently
Education, Health &	21101.1	Lindoning additio	Review our homecare services that we are delivering support that enables people to
Care	EHC4.5	Enabling adults	live independently at home in Sheffield
Care	LIIC4.5	Litability addits	intermediate in Silement

Education, Health &	51104.6	E 11: 11:	Improve our approach to transition of young people from children services to adult
Education, Health &	EHC4.6	Enabling adults	Secure a future working relationship with the new NHS structures, founded in our vision to deliver excellent health and care services in communities across Sheffield, end health inequalities, integrate care and have public delivery at the heart of health
Care Education, Health &	EHC4.7	Enabling adults	and care.  We will launch a city-wide drive to improve the attendance of our children and young
Care	EHC5.1	Reduce exclusion	people in early years, schools and post-16 settings.
Education, Health & Care	EHC5.2	Reduce exclusion	Work with schools to reduce exclusion through tackling the causes and delivering rapid improvements to inclusion.
Education, Health & Care	EHC6.1	SEND services	We will build better relationships with parents, deliver EHCPs within timescales, increase SEND places across the city and improve the transition to adulthood for more learners.
Our Council	OC1.1	Citizens decisions involvement	We will implement the new Local Area Committees, giving power back to our communities
<b>T</b> ur Council	OC1.2	Citizens decisions involvement	Launch a whole city conversation on decision making in LACs and the new Committee System to give everyone a voice in the city's democratic future.
ထိ O O Our Council	OC1.3	Citizens decisions involvement	Pioneer a new approach to decision making with four Transition Committees bringing in voice from across the political spectrum into our city-level decision making.
N Our Council	OC2.1	Fight poverty and inequality	We will implement priority recommendations of the Race Equality Commission as a City Council to become a fair, inclusive organisation that reflects the diversity of the city we serve, and that tackles discrimination and prejudice wherever it is found.
Our Council	OC2.2	Fight poverty and inequality	Review how Covid funding from Government might be targeted to help people in the city through the financial 'cliff-edge', including by providing hardship payments to those affected by Covid and grants to community organisations who are helping those who are struggling.
Our Council	OC2.3	Fight poverty and inequality	Hold a city summit on poverty in Sheffield by end of October 2021, engaging all partners and stakeholders in agreeing the key actions we need to take to tackle poverty in Sheffield
Our Council	OC2.4	Fight poverty and inequality	Work with the city's public institutions (eg. universities), maximising the impact of the money we spend on creating sustainable local jobs, better incomes and sustainable local supply chains.
Our Council	OC3.1	Sustainable jobs and investment	We will be a strong, trusted partner, working with Sheffield's public institutions, the city's partners and communities to lead the city's recovery from Covid and create a shared plan for Sheffield's future. We will reset the way we work with our voluntary, community and faith sector partners, building a new strategic relationship.

			Be a trusted, collaborative partner in the South Yorkshire Combined Authority, working with our neighbours to invest and make a real difference to the city region's
Our Council	OC3.2	Sustainable jobs and investment	economy
Our Council	OC3.3	Sustainable jobs and investment	Agree a plan by Autumn 2021 to manage the Council's land and physical assets to unlock resources and maximise the use of physical assets for communities.
Our Council	OC3.4	Sustainable jobs and investment	Working with our public, private and VCF partners, Sheffield will be a leading, investable city in the North. We will work with cities and towns to maximise the North's economic potential for the UK.
Our Council	OC3.5	Sustainable jobs and investment	Attract sustainable jobs and more investment to Sheffield by being a confident, outward looking city that punches its weight on a regional, northern and national stage
Our Council	OC4.1	Well-run Council	We will establish a robust performance approach and culture in the organisation to drive improvement, accountability and deliver better services for Sheffielders.
Our Council	OC4.2	Well-run Council	Improve the ways in which people can get in touch with the council and improve the experience that they have when they do.
Our Council	OC4.3	Well-run Council	Overhaul our complaints process so that customers are able to challenge and help us drive improvement in all our services.
P മ O O Dur Council	OC4.4	Well-run Council	Ensure every member of staff has, as a minimum, an annual conversation with their manager on their performance, development needs and goals for the year and require senior managers to lead more cross-council pieces of work and commit time to talking to people and communities from across the city.
Our Council	OC4.5	Well-run Council	Conduct a local non-statutory inquiry into the management of the street trees dispute, led by an independent person, to continue to rebuild trust with our communities.
Our Council	OC5.1	Council ready for the future	We will implement priority-based budgeting and start work on a 3-5-year Corporate Plan and single change programme for SCC, directly aligning our resources to the things we want to achieve in Sheffield.
Our Council	OC5.2	Council ready for the future	Have an LGA Peer Review in late 2021.
Our Council	OC5.3	Council ready for the future	Introduce a programme of carbon literacy training for Members and key council staff.
Our Council	OC5.4	Council ready for the future	Invest in the skills and capabilities of SCC's workforce and attract new talent to deliver for Sheffield and ensure our people reflect the city we serve

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